

Privacy Statement – ILT Foundation

Our Commitment to Your Privacy

ILT Foundation respects your privacy and is committed to protecting your personal information. We follow the Privacy Act 2020 and the Biometric Processing Privacy Code when collecting, using, storing, and sharing personal information — including images and biometric data such as facial images used for identification or security purposes.

What Information We Collect

We may collect the following types of personal information:

- Your name, contact details, photo, and date of birth (where relevant for our services).
- Images or video footage captured by our CCTV cameras.
- Facial images and facial recognition data used for security, or verification purposes.
- Other information you choose to give us (for example, through forms, applications, or feedback).

Why We Collect This Information

We collect personal and biometric information for purposes such as:

- Maintaining the safety and security of our premises, people, and property.
- Verifying identity or access permissions where necessary.
- Providing our services and meeting legal or regulatory obligations.
- Investigating and responding to incidents, complaints, or requests.
- Issuing, monitoring and enforcing exclusion orders in compliance with the Gambling Act 2003
- Processing grant applications in compliance with the Gambling (Class 4 net Proceeds) Regulations 2004.

We will only collect the information we need and will not use it for any unrelated purposes.

How We Collect Information

- **Facial Recognition Technology Cameras and CCTV:** We operate cameras in some locations for safety and security. Signs are displayed wherever cameras or facial recognition technology are in use.
- **Directly from you:** When you fill out forms, contact us, or use our services.
- **From authorised third parties:** Where necessary and permitted by law (for example, service providers assisting with security or access management).

How We Use and Store Your Information

- Personal and biometric information is stored securely, with access limited to authorised personnel.
- Biometric data such as facial recognition templates are stored in secure systems.
- We retain information only as long as necessary for the purpose it was collected or to meet legal requirements.
- After this time, information is securely deleted.

Who We Share Information With

We may share personal information with:

- With service providers who help us operate our systems (such as IT, security, and biometric technology providers).
- With law enforcement or regulatory agencies if required by law.
- With others only where you have given consent or it is otherwise permitted by the Privacy Act.
- Department of Internal Affairs for compliance reasons

Access to Your Information and Your Rights

You have the right to:

- Request access to personal information we hold about you.
- Request correction of any information that is inaccurate.
- Raise a privacy concern or complaint if you believe your information has not been handled properly.

To exercise these rights, please contact our Privacy Officer:

 Email: info@iltfoundation.org.nz

 Postal address: 252 Dee Street, Avenal, Invercargill, 9810

If you are not satisfied with how we handle your concern, you can contact the Office of the Privacy Commissioner (www.privacy.org.nz) for independent advice or to make a complaint.